

Just Diving Limited
725 Welford Road, Knighton, Leicester. LE2 6HX

TERMS and CONDITIONS OF COURSE BOOKING

GENERAL INFORMATION FOR ALL COURSES

Medical Declarations.

- 1 All students participating in a PADI diver training programme are required to complete mandatory PADI course documentation in an honest and reliable manner. Any known medical conditions must be declared and notified to Just Diving Limited, prior to the start of any water based dive course. Failure to declare medical conditions in accordance with the PADI Medical Declaration form which then later become known, will result in student suspension from the course until a satisfactory medical certificate has been gained. In the event a medical certificate cannot be granted, course fees will not be refunded.

Course Deposits and Fees

- 2 For PADI Experience Programmes – Discover Scuba, Discover Snorkelling and Bubblemakers full payment is required on booking. On receipt of full payment and completed booking form, a confirmation and full details will be sent to you.
- 3 For PADI Open Water, PADI Advanced Open Water and PADI Rescue Diver a deposit of £100 is required on booking and final payment is due on the first day of your course. The receipt of deposit and booking form will release your course manual for you to keep and the loan of the course DVD, which remains the property of Just Diving Limited. Postage will be charged if you require course materials posting out to you.
- 4 For PADI Divemaster Course, a deposit of £150 is required which will release your pack. Balance is due following completion of the first two workshops. On receipt of deposit and completed booking form, your course pack will be released, Divemaster courses will require attendance to mandatory theory workshops. You will be required to participate in dive school activities and act in a responsible and safe manner at all times as directed by your course instructor.
- 5 For PADI Speciality Courses, full payment is required with booking form. On receipt full course details and information will be sent to you.

Cancellations

- 6 Failure to turn up for any pre-booked course without any notice will result in full payment being due. Where full payment has already been made, no refunds will be given. Additional charges will be made for courses to be rescheduled.
- 7 Failure to turn up on time, or at all for single components of a course without 7 days prior notification (ie – a pool session or an open water session) resulting in a requirement to reschedule will result in additional charges for staff time, pool time where applicable, any open water site entrance fees and transport charges. If you are not able or willing to pay additional fees, where applicable a PADI Referral document will be issued to confirm completion of all modules to date. This will hold good for a period of 12 months for you to continue your course with another dive school if you wish.

- 8 Failure to complete the full course requirements for any reason caused by the student, will result in additional charges being made to complete the course at a later stage. This includes not being able to demonstrate competence to meet the performance requirements as laid down by the PADI Course Standards. These charges will be for staff time, any entrance fees, equipment and material requirements, surface cover time, vehicle and transport charges etc. If you are not willing to pay additional fees to complete your course, a referral document will be issued to you which will hold good for a period of 12 months from the date of last portion of the course completed.
- 9 If you are unable to attend a course, or part of a course and provide more than 7 days notice, we will always endeavour to reschedule your course to another date that is suitable to you without extra charges
- 10 In the event that a situation arises and Just Diving are unable to deliver your course on pre-arranged dates, we will endeavour to give you as much notice as possible and will re-schedule your course. Just Diving Limited reserve the right to cancel courses if PADI Professionals are not fit to dive or if weather conditions render student diving unsafe. Risk assessment controls will determine conditions to dive.

Unfit to dive

- 11 Just Diving Limited reserve the right at all times, to refuse to continue with your diver training programmes if there is any suspicion at any time of you being under the influence of drugs, alcohol or it is considered you are generally unfit to dive. In the event that your inability to dive is due to you not exhibiting safe diving practices, you will be liable to charges to reschedule your course and for any charges incurred by Just Diving Limited for being available on your original course date.

Kit Damage

- 12 Any kit issued by Just Diving Ltd for use during a course is the responsibility of the student to ensure that no harm comes to it during use. Any damages will be charged to the student. Please check your kit before use.
- 13 Please ensure that all jewellery (except wedding bands) is removed prior to participating in diving courses, to avoid damage to the suit seals and other diving equipment. We accept no responsibility for jewellery worn during dives, or present at dives that are lost or stolen. Please do not leave your valuables in the dive van.
- 14 Any Regulator sets without an Auto Closing Device returned with the dust cap not in place, will be charged for at £25 per set without question, due to the inability to confirm that water ingress into the first stage has not taken place. This is a serious breach of safety and regulators are not able to be used without them being serviced.

Personal Details

- 15 We are required to hold your personal details for a period of 7 years as required by PADI International Limited. We will at all times, treat your details with respect and will not share them with any other company whatsoever. Credit card details are not held after full payment of your course has been made, and are shredded.

Certified Divers Continuing Education Courses.

- 16 All PADI Continuing Education courses will be delivered in accordance with the PADI Standards and Requirements as set out in the Instructor Manual and in any accompanying student manual.
- 17 Additional instruction required by the student, over and above that which is stipulated in the course, to bring basic scuba skills up to standard, will not be provided as part of the continuing education course. Where a student is not competent at the prior requisite level of the course you are signing up for, remedial tuition must be paid for. Prior requisite levels are set out by PADI for each course.
- 18 Where a student is unwilling to pay for additional training, and cannot meet current course pre-requisites Just Diving Limited reserve the right to terminate the course without refund on the grounds that it is unsafe to continue with a student who is not competent to perform.
- 19 In general, qualified divers signing onto continuing education courses are expected to be able to :
- Assemble scuba equipment in a safe and correct manner – with assistance if unfamiliar kit ;
 - Plan dive times and profiles
 - Assemble own dive accessories ready and prepared to enter the water
 - Complete a safe and correct buddy check
 - Don own mask and fins with buddy assistance
 - Enter deep water in a safe manner
 - Make controlled descents and ascents
 - Have reasonable buoyancy control if novice divers.
 - Practice safe diving skills at all times in the water as required by PADI
 - Practice good buddy techniques
 - Understand and co-operate with all briefed safety requirements.
- 17 Please see also all General Terms and Conditions 1-15

Scuba Reviews

- 18 Students participating in scuba reviews who have not previously been a student of Just Diving are required to demonstrate current dive knowledge by participating in a short theory session and completing a review quiz prior to attending the pool session, as laid out in the PADI Course Standards. This will require access to an open water manual and RDP, not supplied by Just Diving Limited. Identified gaps in required knowledge that require complete re-instruction for safety purposes will be charged at £20 per hour. You will be required to demonstrate competence in kit assembly, buddy checks, signals, emergency out of air procedures, buddy separation procedures, dive planning and correct use of dive tables.
- 19 You will also be required to complete 20 skills underwater in a proficient manner following initial demonstration, as these are refresher sessions. An allowance of approximately 2 hours is made for the pool session (one on one) and any pool time required as a result of additional training required for skills not previously been taught by previous dive schools will be charged for at £30 per hour.

Scuba Review Pool Skills are :

- Kit assembly
- BWRAF – buddy check
- Deep water entry
- Buoyancy Check at surface
- Snorkel to regulator exchange at the surface
- 5 point descent
- Regulator recovery and clear
- Remove and replace mask
- No mask swim
- Respond to air depletion situation and breathe off an AAS for 30 secs stationary
- Breathe off a free flow regulator for 30 secs
- Fin pivot with low pressure inflator
- Fin pivot via oral inflation
- CESA
- Hover for 30 secs
- Remove and replace weights underwater
- Remove and replace scuba underwater
- Remove and replace weights on the surface
- Remove and replace scuba on the surface

If you have not previously completed these skills on your open water course, please notify us as soon as possible so we can discuss them.

Please see also all general terms and conditions 1-15.

20 **Excessive Personal Measurements and Sizes.**

For men – if you are above average chest, waist and weight sizes, we may not be able to provide dive kit for you. In this respect any excessively large kit must be hired by yourself for any course you wish to participate in. This applies to chest sizes over 48”, waist sizes over 40”, weight over 18 stone and height over 6ft 4”

For women, the same applies if you are a dress size larger than an 18 or taller than 6ft 4”